

SYSTEM FOR PROMOTING ENGINEER CAPABILITY FOR ISSUE SOLUTIONS

Abstract of the Disclosure

- 5           A system is disclosed for a user of an organization to promote engineer capability of issue solution comprising an expert system processing request transmitted by a user, a training center is coupled to the expert system to provide training materials and programs. A solution model database
- 10 is coupled to the expert system for the user to access solution example, thereby increasing the capability of solving problem. A technical document center is coupled to the expert system for storing technical literatures. An engineer query system is coupled to the expert system for the user to search any
- 15 process data and information. Customer presentation material is coupled to the expert system and a project management system is connected to the expert system to help the user to build new action solutions.